

RELIABILITY IN LOADING DURING PLANNED STOPOVERS

All cargo in export containers shall be loaded during the planned stopover, provided that the exporter has made the cargo available for shipment within the period agreed with the operator organising the transport.

Scope of the commitment:

- Containerised cargo loaded for transport by sea by the Port of Barcelona at the following terminals: APM Terminals BCN (APMT) and Barcelona Europe South Terminal (BEST).

Points to keep in mind:

- Each administrative office and operator has its own office hours. In terms of quality commitments, working hours are considered to be from 09:00 to 17:00, Monday to Friday.
- The exporter shall deliver the cargo to the carrier within the time limits established with the logistics operator or transport company, with a margin of 2 hours.
- The commitment also includes dangerous goods, excluding explosives (IMO-01) and radioactive substances (IMO-07). In this case, the exporter shall provide the necessary documentation to obtain authorisation to enter and arrange transportation.
- It includes cargo cleared by Barcelona Maritime Customs with code 0812-Export and code 0855-Centralised, provided that the goods subject to these declarations pass physically through the precinct of the Port of Barcelona.
- The documentation must correspond to the actual cargo and the goods must meet general export conditions, including the relevant sanitary and phytosanitary conditions.

Compensation if the commitment is not met:

€150 per container

Exclusions:

- Cases where the shipping company responsible for the maritime transport decides to cancel the stopover at origin or destination or not to load the container during the planned stopover, as long as no more than two roleos are reached for the same container.
- Cases where action is taken during clearance by the Civil Guard, and/or bodies under the Civil Guard or the Tax Agency and/or the CSI or Megaports, or in the event of a court-ordered inspection.
- Cabotage containers.
- The commitment does not include events that affect port operations and are notified at least 24 hours in advance by APB Customer Service.
- Operations that form part of APB contingency plans are also excluded.
- Also goods subject to inspection by the pharmaceutical service and/or CITES-SOIVRE.
- Cases where the commitment is not met on grounds of force majeure.