

RELIABILITY IN WASTE REMOVAL SERVICE PROVISION (MARPOL I AND V).

The waste removal service (Marpol I and V) provided during the ship's stopover in the Port shall begin at the agreed time, with a maximum margin of 1 hour, and shall not in any event delay the departure of the vessel.

Scope of the commitment:

- Vessels that fall within the scope of the integrated stopover request procedure (PIDE).
- Shore-to-ship and sea-to-ship services provided by companies certified with the Quality Label.

Points to keep in mind:

- These services shall be requested by the Shipping Agent with prior notice of at least 12 clock hours and the providers shall have accepted the request.
- The request and acceptance imply planning and coordination between the shipping agent and the service provider.
- Provision of the service shall be considered to begin when the truck reaches the wharf (shore-to-ship service) or when the barge moves alongside the ship (sea-to-ship service).

Compensation if the commitment is not met:

€100 per service

Exclusions:

- When the shipping agent modifies the start time for provision of the service without the provider's consent or when the shipping agent does not request the service with the prior notice required for each service.
- When the shipping agent has not given any notification to the Terminal for access by the provider (when this action is necessary).
- When the vessel is not in position to receive the service at the agreed time.
- Vessels under 500 GT or less than 45 metres in length. Vessels over 500 GT or more than 45 metres in length in the following cases: Spanish and auxiliary fishing vessels, internal port traffic vessels, recreational vessels, public authority vessels and vessels at anchor.
- Vessels that do not require express authorisation from APB, such as those that have berthing arrangements with sailing clubs, shipyards, marinas or special recreational facilities and vessels that come for an event.